

Advanced Certificate Credit Management 4

Level

Credit Management 4 Curriculum

Course

Adding Value "To Your Credit!"

- Manage the credit employee's performance and development whilst conforming to required legislation and Company policies and procedures.
- The objective of human resource management in the credit environment
- Human resource performance measurement
- Employee motivation
- Human resource training and development
- Human resource – legal environment and the Acts
- Credit Management Statistics and Reporting
- Introduction to quantitative techniques (Statistics)
- Business Law
- Introduction to the business legal environment
- Corporate Governance
- Introduction to Business Economics

Testing

There are two evaluations per course. There is a Progress Check, or proficiency National ICM exam, for each course upon completion of the final evaluation in the course.

The individual evaluation scores and the National Exam score flow into a composite performance score for the course.

Reporting

Participants and mentors receive email copies of results for each evaluation and for the Exam results, which provide comprehensive details about pace and performance for each exercise in a course.